

General Patient Disclaimer & Acknowledgment

Physician-Led • Medical-Luxury • Evidence-Based Total Wellness

HIPAA & Confidentiality Acknowledgment

At SkinsationMD, your privacy is a core component of our physician-led standard of care.

- SkinsationMD complies fully with the Health Insurance Portability and Accountability Act (HIPAA) and all applicable federal and state privacy regulations.
- Your medical information, including treatment notes, diagnostic information, photographs, and communications, is confidential and protected.
- Your Protected Health Information (PHI) may be used for purposes of treatment, payment, healthcare operations, or as otherwise permitted or required by law.
- You may request restrictions on the use or disclosure of your PHI; however, SkinsationMD may not be able to agree with all requests if they interfere with medical operations or patient safety.
- You may request access to, or copies of, your medical record at any time in accordance with HIPAA guidelines.

Financial Responsibility & Non-Payment Policy

SkinsationMD is committed to transparent, ethical billing practices that support exceptional patient care and operational excellence.

- You are financially responsible for all charges associated with your care, including treatments, procedures, products, and wellness services.
- Payment is due at the time of service unless otherwise approved in writing by SkinsationMD leadership.
- Any returned payments, credit card disputes, or failure to remit payment for services rendered may result in suspension of future appointments until the account is settled.
- Outstanding balances beyond 30 days may be subject to late fees or third-party collection processes as allowed by law.

Missed Appointment / Late Cancellation Policy

Aesthetic and medical-wellness procedures and services require dedicated physician and provider time, equipment, and preparation. To maintain excellence in care, and optimize patient experience and patient satisfaction, SkinsationMD strictly enforces the following scheduling policy:

- Appointments canceled with **less than 24 hours' notice** will be assessed a \$75 late-cancellation fee.
- No-show appointments will also be charged the \$75 fee.
- This policy applies to all services, consultations, injections, laser appointments, medical-wellness visits, and pre-paid packages or memberships.
- Repeated missed appointments or late cancellations may require prepayment to book future appointments.

FDA Compliance & Treatment/Product Disclaimer

SkinsationMD offers medical-grade treatments, wellness therapies, and advanced aesthetic services overseen by licensed medical professionals. Some treatments and products are used off-label, which is common and medically acceptable in aesthetic medicine and integrative wellness.

- Some services, therapies, supplements, or products; including but not limited to: Evexias hormone optimization therapy, nutraceuticals, vitamins, peptides, and regenerative treatments may not be FDA approved for the specific indications being used.
- SkinsationMD physicians and providers practice under evidence-based medical judgement and will discuss risks, benefits, alternatives, and expected outcomes with you prior to treatment.
- Individual results vary and cannot be guaranteed.
- All procedures and services purchased are non-refundable. However, with approval, credits from previously purchased procedures or services may be applied toward other offerings at SkinsationMD.
- Products purchased (topical, injectable, oral, or nutraceutical) cannot be returned or refunded once they leave the clinic.
- You will disclose all allergies, medications, supplements, and medical conditions so physicians and providers can safely and successfully plan your care.



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Clinical Photography & Marketing Authorization

As a physician-led medical practice, SkinsationMD uses clinical photography as an essential component of documenting treatment progress and outcomes.

Medical Necessity Photography

- Before and after photos are required for many aesthetic and medical treatments to ensure accurate, ethical medical documentation.
- These images are part of your permanent medical record and are stored securely in compliance with HIPAA regulations.

Optional Marketing Use

SkinsationMD may request permission to use your images for educational or marketing purposes (website, social media platforms, print, or digital media). Patients may choose one of the following:

- I DO authorize SkinsationMD to use my images for marketing and educational purposes. Identifying information will not be disclosed without additional written consent.
- I DO NOT authorize use of my images for marketing purpose. SkinsationMD will still collect and store photos for medical documentation only.

Acknowledgment of Treatment Risks

Aesthetic and wellness treatments involve risks, benefits, and possible complications. No specific results are guaranteed. Pre-treatment and post-treatment instructions are provided by SkinsationMD.